

Uganda - Compliance

Sender ID rules, consent, opt-out and data-protection expectations for sending in Uganda.

◆ SENDING RULES

- Use a registered Sender ID that matches your brand
- Consent required for promotional traffic
- Honour opt-outs
- UCC registration for Sender IDs

Regulated by Uganda Communications Commission (UCC). Process recipient data lawfully and only for the stated purpose; eSMS supports data export and erasure on request and never sells recipient data.

◆ ONBOARDING - DOCUMENTS REQUIRED

- ✓ Signed service order form
- ✓ Organization's Certificate of Incorporation (organizations only)
- ✓ Organization's or individual's Tax Certificate
- ✓ Authorized representative's Passport or National ID
- ✓ Details of the authorized representative / individual

