

FAQ

Frequently Asked Questions

Quick answers on coverage, Sender IDs, billing, delivery reports and going live.

◆ COMMON QUESTIONS

Which countries do you cover?	All 54 Every African country, billed in USD
Do I need a Sender ID?	Country-specific Required in most markets - see each country guide
How is billing done?	Prepaid USD One wallet, charged per delivered segment by route
Do you support OTP?	Yes Sub-second routing on transactional Sender IDs
How fast can I go live?	Same day Instant for most markets; Sender-ID markets vary